

Report to the Adult Social Care Scrutiny Commission

Date: 15 May 2014

Douglas Bader Day Centre Update

Lead Director: Tracie Rees

Useful Information:

- Ward(s) affected: Spinney Hills
- Author: Tracie Rees, Director for Care Services and Commissioning (Adult Social Care)
- Author contact details Ext 37 2301

1. Summary

1.1 This report provides an indicative timetable for the actions needed to support existing service users attending Douglas Bader Day Centre to find alternative services before the centre closes.

1.2 Appendix 1 provides an anonymised summary of the progress of individual service users moving to alternative provision. The provision of this information has been agreed by the Council's Information Governance service.

1.3 The information details progress against the 7 steps for individuals moving onto alternative provision. The criteria relating to each step is detailed in **Appendix 1**.

1.4 The project approach is to phase active work to assist individuals to move on. Some individuals will be allocated a social worker at the second phase of the project.

1.5 Of the 45 service users attending Douglas Bader, 16 assessments are awaiting an allocation of a social worker. 16 service users are currently in the process of having an assessment that will allow them to move on (Step 5). 3 service users have their assessment meeting planned and 1 service user is in the process of discussing their support plan. 4 service users are in the planning stage and exploring options (Step 6) which means that alternative provision has been identified that meets their needs and they will be moving shortly. 5 service users no longer attend the service and have chosen alternatives to meet their needs.

REPROVISION PROGRESS – Report to ASC Scrutiny- Appendix 1

In order to track the progress of each service user moving on from Douglas Bader Day Centre a 7 step approach has been developed. Each step relates to a different part of the moving on process and these are explained below.

Step 1: Awaiting allocation – This is the beginning of the process and the person is waiting to be allocated a worker from care management.

Step 2: Allocated Social Worker – The person will have a named worker who will begin making contact with the service user to introduce themselves and explain the process of gathering information.

Step 3: Assessment meeting arranged – The worker has agreed a date, time and place to have the initial assessment meeting. This could be at the day centre or at the person's home. Family or carers may also attend if the service user chooses.

Step 4: Assessment in progress – The worker has made contact with the service user and is in the process of talking and gathering information to find out the service users' needs and check if they meet the eligibility criteria.

Step 5: Support plan in progress – A support plan has started and being developed based on the service users' needs and the outcomes the person wants to achieve.

Step 6: Explore options and agree final support plan – The service user is being supported to consider the different options available to them, visit different services and agree the final content of their support plan.

Step 7: Moved on and no longer attending Douglas Bader day centre – The service user has chosen the options that best suits their needs and have moved on to their new service or provision.

A dedicated care management team have been assigned to complete the reassessment process with each person, in order to manage their workload and capacity the service users have been split in to two groups, 21 people in phase 1 and 24 people in phase 2. Once the majority of phase 1 people have moved on, Care Management staff will then work with phase 2. However, individuals may choose to exercise their choice and control and ask for a review to take place earlier, in these circumstances this would be undertaken by one of the locality care management teams.

DATE: 15 May 2014 (Data as at 1 May 2014)

Key:

Step 1	Awaiting allocation
Step 2	Allocated Social Worker
Step 3	Assessment meeting arranged
Step 4	Assessment in progress
Step 5	Support plan in progress
Step 6	Explore options and agree final support plan
Step 7	Moved on and no longer attending Douglas Bader day centre

Service user NO	STATUS	STEP ON MOVING PLAN	NOTES AND TARGET MOVING DATE
Phase 1			
1	Service User	6	Alternative options being explored with the user
2	Service User	4	Assessment being progressed
3	Service User	6	Alternative being explored and a date of moving to a new alternative are planned for the end of May.
4	Service User	4	Assessment being progressed
5	Service User	3	Assessment date being arranged
6	Service User	7	No longer attends the day centre
7	Service User	3	Assessment date being arranged
8	Service User	4	Assessment in progress
9	Service User	4	Assessment in progress
10	Service User	4	Assessment in progress
11	Service User	6	Alternative and start date being negotiated with new service provider
12	Service User	3	Assessment date being arranged
13	Service User	4	Assessment in progress
14	Service User	4	Assessment in progress
15	Service User	4	Assessment in progress
16	Service User	4	Assessment in progress
17	Service User	4	Assessment in progress
18	Service User	4	Assessment in progress
19	Service User	4	Assessment in progress
20	Service User	4	Assessment in progress
21	Service User	4	Assessment in progress

Phase 2			
22	Service user	7	No longer attends the service. service user supported through a personal assistant on a direct payment
23	Service user	1	Awaiting allocation
24	Service user	1	Awaiting allocation
25	Service user	4	Assessment in progress
26	Service user	1	Awaiting allocation
27	Service user	7	Moved on and no longer attending Douglas Bader
28	Service user	1	Awaiting allocation but has been offered work with LCIL.
29	Service user	1	Awaiting allocation
30	Service user	1	Awaiting allocation
31	Service user	1	Awaiting allocation
32	Service user	1	Awaiting allocation
33	Service user	1	Awaiting allocation
34	Service user	1	Awaiting allocation
35	Service user	1	Awaiting allocation
36	Service user	1	Awaiting allocation
37	Service user	7	Moved on and no longer attending Douglas Bader
38	Service user	1	Awaiting allocation
39	Service user	5	Support plan in progress and service user has reduced days at Douglas Bader
40	Service user	1	Awaiting allocation
41	Service user	1	Awaiting allocation
42	Service user	1	Awaiting allocation
43	Service user	4	Assessment in progress
44	Service user	7	Moved on and no longer attending Douglas Bader
45	Service user	6	Alternatives are being explored